WELCOME

"Until one has loved an animal,
a part of one's soul remains unawakened."
-Anatole France

Liberty Veterinary Hospital

Liberty Veterinary Hospital

6823 Yankee Road ~ Liberty Township, OH 45044

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www.libertyvet.net / info@libertyvet.net

Welcome, and thank you for considering us for your pet's veterinary care!

Liberty Veterinary Hospital is a full-service, small animal veterinary hospital with boarding and grooming facilities. We offer specialized care beginning with puppy and kitten wellness plans, routine semi-annual check ups, sick exams, dental health maintenance, continuing through the golden years with senior healthcare packages. Our staff is well educated and eager to meet all your pet's needs.

Our hours are Monday—Friday 7:30 a.m. - 6:00 p.m., and Saturday 8:00 a.m.– 1:00 p.m.

If you have not done so already, we invite you to tour our state-of-the-art facility. We suggest you make a tour appointment to expedite your time, but impromptu tours are often possible as well. We suggest for their safety, that young children stay at home, or stay in the company of a family member in the lobby.

Thank you so much for this opportunity to welcome you and your family to our community, and we look forward to meeting you. If you are new to the area, be sure to check your Welcome Wagon directory for additional information and discounts.

Sincerely,

Amy L. Johnstone, D.V.M

www.facebook.com/LibertyVeterinaryHospital/

www.pinterest.com/libertyvethosp/

instagram.com/libertyvet?hl=en

twitter.com/Libertyvet

PET VACCINATION INFO

WHY ARE THEY SO

IMPORTANT?

Your Canine Companion:

- *Semi-Annual Exam*
- *DAPP1 / DAP3*
- *Rabies (1 or 3 year)*
- *Leptospirosis (4 strain)*
- *Bordetella*
  Bordetella is recommended every 6 months if your dog goes to dog parks, boarding or grooming facilities.
- *Fecal Parasite Exam*
  CDC now recommends every 6 months.
- *Heartworm Test*
- *Canine Influenza*

An ounce of prevention *really is* worth a pound of cure.

Exams every six months are the most important part of your pet's health care plan. Vaccines are important to protect against specific contagious disease like Rabies, Leptospirosis, and Parvo. Regular exams for detection of Heart & Kidney Diseases, Arthritis, Diabetes, Cancer, and other serious illnesses are the best defense for your pet. Many problems are cheaper to treat in their early stage thru diet, exercise, or medication. Waiting until symptoms emerge, may require hospitalization or surgery, or may not be treatable at all.

Your Feline Companion:

- *Semi-Annual Exam*
- *HCP1 / HCP3 vaccine*
- *Feline Leukemia Vaccine*
  Recommended for cats that go outdoors or exposed to other cats
- *Feline Bordetella*
  Recommended yearly for cats that attend grooming/boarding facilities.
- *Fecal Parasite Exam*
  CDC now recommends every 6 months.
- *Feline Leukemia/FIV Test*
  Feline Leukemia/FIV Test should be run during your cat's first exam and annually if your cat ever goes outdoors.
- *Rabies 1 year or 3 year*

Grooming

Essential Grooming Package (base)

- Initial clipper trim
- Bath, blow dry, basic brushing & de-matting
- Final scissor trim by hand.
- Nails trimmed
- Ear cleaning
- Anal gland expression upon request.

Mini Groom - Face, Paws, Tail

- Face, paws, and tail hair trim. *(Ear cleaning, Nail trim, anal glands and bath can be purchased separately)*

Express Service (upgrade)

- Yours will be the first groom of the day, so that your pet can return home as early as possible.

Jane joined LVH in 2006 and came to us with 45+ years of dog grooming experience. She grooms dogs full time here, taking appointments every Monday, Tuesday, and Wed.

Originally from the Cleveland area, Jane attended O.S.U. where she found time to raise and show Irish Setters. Jane has groomed for private facilities, a boarding/show kennel (which she also managed), veterinary hospitals, & operated her own private grooming business.

Jane says, "I love my work every day because I love the animals. They make my job fun. It's hard to have a bad day when you see a smiling puppy face and a wagging tail. I love my job!

Baths

- Bath with specially formulated pet shampoo
- Blow dry
- Nail trim
- Ear cleaning

ala Carte Services

- **Specialty Cuts** - Poodle? Schnauzer? Yorkie? Custom styles are available for many breeds.
- **Sanitation Clip** - The areas under the tail & between the rear legs are trimmed to improve potty-time cleanliness..
- **Nail Trims** - Don't need a bath or groom, but the nails are starting to be a problem? Your Groomer will be happy to remedy that for you.
- **Ear Cleaning** - Included with grooming, shave downs, and baths, but can be done separately as well.
- **Anal Glands** - If your pet needs anal glands expressed between grooms, an appointment can be made with a technician just for that.

WE ARE A PROUD
VetSource
VETERINARIAN
OUR ONLINE PHARMACY
SAFE • SEALED • DELIVERED
www.vetsource.com

Check out our online pharmacy at www.libertyvet. net!

Boarding

- **Dog Boarding** provides properly sized runs or cages with climate control and natural lighting for your canine family members. Larger adult dogs are housed in our kennel runs, while smaller dogs & puppies relax in our Small Dog Ward. This keeps the little ones from getting frightened by their bigger buddies. All dogs are exercised at least 3 times per day in grassy outdoor yards and fed per your instructions. Linens are provided for comfort. Elevated vinyl pet beds are available upon request.
- **Kitty City** is a separate boarding area for our feline friends. No barking dogs to frighten them here! Your cat is provided with their own individual condo with a view into our butterfly garden for hours of entertainment. Since cats are clever escape artists, we cannot allow them to go outdoors. However, we do allow private time roaming Kitty City so they can stretch out under the picture window.
- **Exotics Welcome Too!** We can care for many other pets while you are away as well. From rabbits & guinea pigs to birds and reptiles... even fish. Ask us for details.

Book your pet's stay early! Summer, spring break, and holidays are extremely busy times for our kennel. We can make a reservation as far in advance as you need in order to guarantee you a spot. Thanksgiving, Christmas - New Year's week, and Lakota's spring break regularly sell out 6 or more months in advance. Summer and other holidays sell out weeks prior. Call early!

Checkout Time Boarders picked up by 1:00pm will not be charged for their last boarding day. Boarders picked up after 1:00pm will be charged for the final day of boarding.

Cancellation Policy We require 48 hour notice for cancellations or to alter a reservation. We reserve the right to charge your account for a last minute cancellation/No show.

Please Note...

For the safety and health of all our patients, animals entering the facility for boarding or grooming are required to have the following:

- Negative fecal test within the last year
- Be current on the following vaccines:
  - Bordetella (every 6 months)
  - Rabies (annually)
  - DAP/or HCP (annually)
  - Lepto 4 strain (annually)
  - Heartworm test (annually)
  - Canine Influenza Bivalent (dogs only, annual)
  - Be on flea/tick and Heartworm prevention

Special handling charges may apply if a patient is not cooperative.

Liberty Veterinary Hospital's Prescription Request Policy

- We recommend that all our furry loved ones' prescriptions and veterinary diets be dispensed and purchased from our clinics to maintain high safety and quality standards and provide the recommended guarantees from our pharmaceutical partners. Many of our partners offer instant rebates and loyalty reward programs to help offset the cost of prescription medications. Please ask!

- Covetrus/Vets First Choice, our Home Delivery Service, is the next best and easiest option for receiving prescriptions and products, as they are delivered directly to your home. Please let our team members know if you would like to have the requests for your prescriptions and veterinary diets delivered through our home delivery service.

- We are happy to authorize requests for prescriptions to outside or online pharmacies such as Chewy.com or 1-800-Pet-Meds by having you pick up a handwritten prescription for you to send/fax to the pharmacy of your choice. The written prescription can also be mailed to your home. *We will not email or fax our prescriptions to these pharmacies, and we do not accept faxed or telephone requests for authorization.*

Our concerns about these large box online pharmacies are:

- Purchasing products from "middle vendors' who acquire the product from authorized channels and divert it to unauthorized channels.

- Products that they sell are produced for markets outside the USA and are not manufactured or labeled for sale in the USA. Some of these products may be damaged by the environmental extremes that they are exposed to.

- The possibility that these products could be expired at the time they are shipped. Pharmaceutical manufacturers will not guarantee their products if they are not purchased from an authorized seller. If problems or side effects develop, we cannot address them directly with the manufacturers.

We are part of your community and neighbors and are here to help you when your pet needs our care. Please call us if you have any questions.

DO YOUR HOMEWORK
BE ONLINE PET PHARMACY
A.W.A.R.E.

Internet sites that sell pet drugs can be reputable pharmacies. Some, however, are not. They are fronts for businesses breaking Federal, State, or International laws. These illegal pet pharmacies may sell counterfeit, outdated, mislabeled, incorrectly-made, or improperly stored drugs. They also may not refund you if you have problems with your order.

If your pet needs a prescription drug, talk with your veterinarian before you purchase online. Your veterinarian wants what's best for you and your pet.

A Ask your veterinarian

W Watch for red flags

A Always check for site accreditation

R Report problems and suspicious pharmacies

E Educate yourself about online pet pharmacies

If you still want to purchase your pet's prescription drugs online, remember you can protect yourself and your pet--do your homework and be online pet pharmacy **A.W.A.R.E.**

Report suspicious online pet pharmacy sites to the FDA and the National Association of Boards of Pharmacy (NABP) at:
FDA: http://www.fda.gov/Safety/ReportaProblem/ucm059315.htm
NABP: http://www.nabp.net/.

The best defense you have against illegal online pet pharmacies is education. Do your homework and be online pet pharmacy **A.W.A.R.E.** before you purchase your pet's medicines online.

AN INFORMED CONSUMER IS AN EMPOWERED CONSUMER.

For more information about purchasing pet drugs from online pet pharmacies, visit CVM's website at: *http://www.fda.gov/AnimalVeterinary*, call CVM at 1-240-402-7002, or write CVM at AskCVM@fda.hhs.gov.

Visit Liberty Veterinary Hospital's online pharmacy at **www.libertyvet.net**

FDA

Glossary of Vaccinations & Diseases

Intestinal Parasites *threaten your pet's health. In large numbers, they can cause intestinal blockages, bloody diarrhea and even premature death. Microscopic examinations of your pet's stool should be done yearly for early detection and treatment. Some intestinal parasites can be transmitted to humans.*

Rabies *is a fatal infection of the nervous system that attacks all warm-blooded animals including humans. It is a public health hazard and a risk to all pet owners. There is no cure for Rabies. Vaccination is your pet's only protection, & is required by law.*

Spaying (female) or Neutering (male) *is recommended for all pets that are not intended for breeding or showing. In addition to preventing pregnancy, spay/neuter surgery may significantly reduce the possibility of breast tumors, testicular disease, cancer and certain undesirable behaviors (aggression, wandering, etc.). While spay/neuter surgery is recommended when your pet is about six months old, it can usually be done at any age.*

Fleas *can cause anemia and even death in young pets. If swallowed, fleas can transmit tapeworms to your pet. Flea bites can cause allergic reactions resulting in a painful, itchy skin disease. Your veterinarian is best qualified to prescribe the proper products for you to eliminate these parasites*

Puppies and Dogs

DAP *- Distemper, Adenovirus, Parvovirus and Parainfluenza*

Distemper *is so wide spread nearly every dog will be exposed during it's lifetime. Distemper's high death rate makes vaccination a must. Dogs with distemper may suffer coughing, vomiting, diarrhea and other symptoms followed by death.*

Adenovirus *Causes Hepatitis which affects the dog's liver. It spreads through an infected dog's urine, & exposure can result in anything from a mild infection to death.*

Parvovirus *is an intestinal viral infection resulting in diarrhea, fever, vomiting and severe depression. Transmitted through contact with an infected dog's feces, Parvo is highly contagious and life-threatening, especially in puppies.*

Leptospirosis *is a bacterial disease that infects dogs AND humans. It mainly affects the liver & kidneys, causing vomiting, kidney failure, & can be deadly. Due to increasing prevalence, we use a 4-way vaccine that protects against multiple strains, unlike older vaccines that only cover one or two varieties.*

Heartworm Disease *is life threatening wherever mosquitoes are present. Adult dogs must be tested prior to starting preventative medication. Use of preventatives in an infected dog could result in death. Annual testing is needed even if treating year round with preventive medication. Preventative medication is a must!*

Bordetella and Parainfluenza *can cause Kennel Cough, an upper respiratory infection with a persistent, dry, hacking cough. The disease may last several weeks and is extremely contagious.*

Kittens and Cats

HCP*=Feline Herpesvirus, Calicivirus, Panleukopenia*

Feline Respiratory Diseases *(Calicivirus, Herpesvirus) are highly contagious and widespread. These diseases are easily spread from cat to cat by sneezing, etc. Even a cat that seems healthy can infect your cat. Chances are high that your cat will be exposed. Calicivirus can be fatal to cats.*

Feline Panleukopenia, *also known as feline distemper, is highly contagious and can be fatal. Nine out of ten cats with distemper may die. Since this disease is easily transmitted from cat to cat, chances are very high that your cat will be exposed. Symptoms include depression, loss of appetite, vomiting and diarrhea.*

Feline Leukemia *is now considered the leading cause of cat deaths. FeLV breaks down the cat's ability to fight off infections of any sort. The cat usually dies of a disease that it would normally be able to resist. Effective FeLV vaccines are available to protect uninfected cats.*

Feline Heartworms. *Cats get heartworm disease in the same way dogs do. Mosquitoes transmit the disease by biting an already infected animal, and then pass the infection on to other animals. Often, cat owners assume their indoor cat is safe. That is not true. Both indoor & outdoor cats are at risk for this disease. Just one worm can cause coughing, breathing difficulties, vomiting, weight loss, and sometimes sudden death.*

Feline Bordetella *is the same respiratory disease (kennel cough) that infects dogs. Your cat can contract Bordetella even if it never leaves the home. Your dog, although vaccinated, can carry the disease from the kennel/ grooming facility to your home.*

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PART OF THEIR
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